

# Attack Surface Intelligence for ServiceNow ITSM

Discover and Defend Your Changing External Attack Surface



## Challenge

As the scope of an organization's digital footprint expands, security teams must navigate a vast array of exposure points. By integrating Attack Surface Intelligence with existing security products, organizations can enhance their overall defense strategy with a dedicated focus on external vulnerabilities and assets. With comprehensive visibility, every asset and vulnerability is identified, providing the clarity needed to drive targeted remediation efforts. Seamless automation and integration reduce response times and enhance risk prioritization across the board. Ultimately, Attack Surface Intelligence transforms raw data into strategic actions, enabling your security team to stay ahead of emerging challenges.

This integration is quick to set up, enabling your team to stay informed about the latest exposures in your attack surface. It seamlessly connects Recorded Future Attack Surface Intelligence with ServiceNow ITSM, automatically creating incidents as new assets and exposures are discovered, ensuring continuous visibility without the need for manual configuration.

## Benefits



Achieve continuous, seamless visibility of your expanding attack surface with automatic incident creation for rapid response.



Enjoy quick setup and integration with ServiceNow ITSM, ensuring your team is instantly informed about critical and moderate exposures.



Embed rich contextual threat intelligence directly into ServiceNow, enabling faster incident response and streamlined risk management.

## Key Features:



Automated Incident Creation



Context-Rich Ticket Details

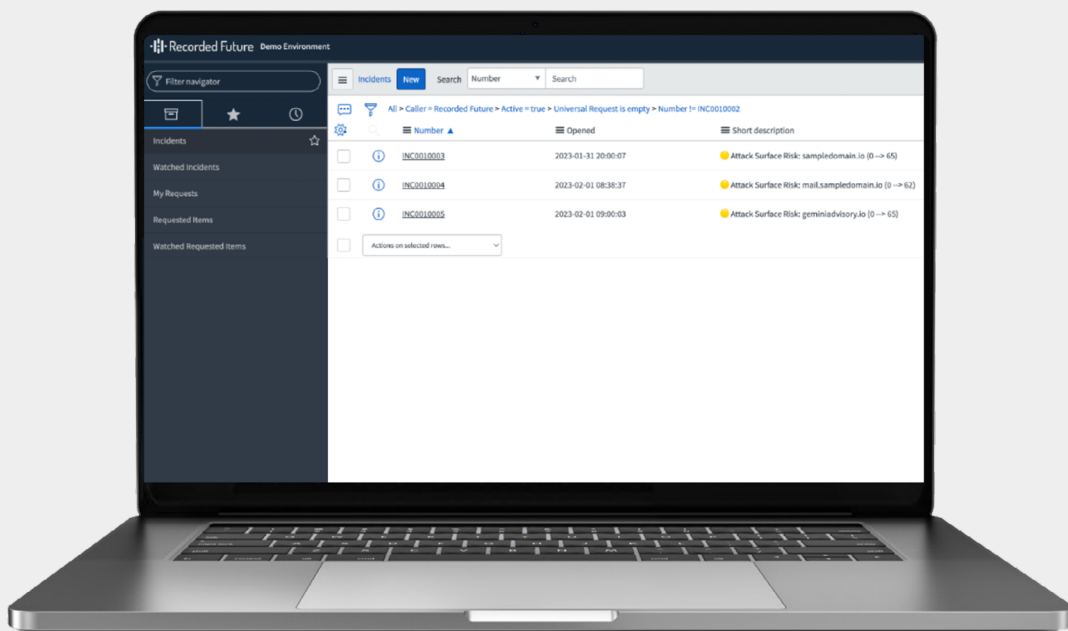


Dynamic Impact and Urgency Mapping

## Solution

The Recorded Future Attack Surface Intelligence® integration with ServiceNow ITSM provides seamless visibility into your attack surface by automatically creating incidents as new assets and exposures are discovered. With quick and easy configuration, the integration continuously monitors for risks, ensuring your security team stays informed about critical and moderate severity exposures in real time. By embedding contextualized risk intelligence directly into ServiceNow, this solution enables faster incident response and streamlined risk management, reducing the time and effort required for manual monitoring and configuration.

- 1. Automated Incident Creation:** The integration automatically generates ITSM tickets for each newly identified asset with a Moderate or Critical severity risk, ensuring continuous visibility into your attack surface. This reduces the need for manual ticket creation, allowing security teams to focus on remediation and response.
- 2. Context-Rich Ticket Details:** Each ITSM ticket is populated with detailed information, including colored risk indicator (Critical or Moderate), asset descriptors (hostname, IP address, etc.), and changes in Risk Score. Additionally, the Description field contains a summary of all newly identified exposures and relevant links for verification and mitigation, enabling faster, more informed decision-making.
- 3. Dynamic Impact and Urgency Mapping:** The integration automatically maps Impact and Urgency levels within ServiceNow based on the Risk Score of each asset. Critical assets are assigned High Impact and High Urgency, while Moderate assets are mapped to Medium Impact and Medium Urgency, ensuring incidents are prioritized appropriately for swift remediation.



## Results



### Increase visibility into your attack surface

Automatic incident creation provides real-time visibility into new assets and exposures.



### Accelerate exposure detection and response

Automated ITSM tickets ensure swift incident response and risk remediation.



### Improve risk prioritization and decision-making

Context-rich tickets and impact mapping help prioritize critical risks efficiently.

**ABOUT RECORDED FUTURE** Recorded Future is the world's largest threat intelligence company. Recorded Future's Intelligence Cloud provides end-to-end intelligence across adversaries, infrastructure, and targets. Indexing the internet across the open web, dark web, and technical sources, Recorded Future provides real-time visibility into an expanding attack surface and threat landscape, empowering clients to act with speed and confidence to reduce risk and securely drive business forward. Headquartered in Boston with offices and employees around the world, Recorded Future works with over 1,900 businesses and government organizations across more than 80 countries to provide real-time, unbiased and actionable intelligence. Learn more at [recordedfuture.com](https://recordedfuture.com).